

Atikokan General Hospital Regular Board Meeting

November 2, 2016 - CEO Report

Redevelopment - A massive logistical task is underway by the staff to prepare and move into the new acute wing. Formal weekly meetings and many site tours and visits have occurred so that furnishing, fixtures and equipment can be purchased and/or relocated in a timely fashion. First step will be the official ownership / occupancy permit transferred from the contractor to the hospital for the 11 new acute rooms which we are expecting to occur the week of October 31. Afterwards we will finalize our cleaning and ensure all items like carts and desks, tables and computers are in the right place. The plan to move patients is currently scheduled for Monday November 14. However, as with most change strategies in a hospital, that plan may be amended if an unplanned incident occurs. Phase 2 will commence later in November and will require more adjustments as old acute bedrooms are hoarded off and converted to new Long Term Care beds.

Engaged Employees - 15 leaders (including the CEO, managers and union team leads) received 8 full days of high quality intense professional development. The training goal was aimed at improving their skills to manage their functions and lead their staff along the path of continuous change and quality improvement. Tina Selman, Financial Services Manager and Jennifer Learning, Chief Nursing Officer officially started their new jobs November 1. Kim Cross and Esther Richards are now officially retirement. Our sick leave performance continues to improve with a 10% drop in total hours absent year over year and a 25% decrease in occurrences. The Employee Wellness Committee sponsored a luncheon BBQ and now is planning Christmas events.

Quality and Timing- As a result of a preliminary debrief of the October 8 incident, and a review of other hospitals in the NWLHIN, we have created a new manager on-call service. If there happens to be an incident that requires response with more staff than is normally on site in the evenings and weekend, all the hospitals in our LHIN have a non-union manager on site or available to come in and back-up the charge nurse. AGH now has a similar system. The staff and physicians who responded to the incident received recognition in the Regional Critical Care Response newsletter for their “outstanding job after receiving multiple trauma patients”.

Financial Sustainability – The accounting department (Tina and Kim) have been completing the quarter 2 reports for the ministry and also have results of our current operating budget as of September for board approval November 2. They have been meeting with all function leaders to start the process to build our new 2017/18 operating budget and on a new capital budget. The new 17/18 budget will require a special board meeting for approval before the LHIN deadline of November 21st.