













2008-09 Annual Report













Our mission:

Atikokan General Hospital is dedicated to excellence in compassionate and supportive healthcare for those we are committed to serve.

Our vision:

Atikokan General Hospital will be a leading edge community health centre that promotes wellness and safety and provides comprehensive health services. **Our values:**

Dignity, Compassion, Integrity, Creativity, Hospitality, Learning and Growth



An employee health survey conducted in late June, 2008, exceeded the goal of a 65% response rate, and thus earned staff a visit from William Tell... er, no, that's Elvis, on July 2. The survey was organized by the fun-loving staff wellness initiative team (including Tracy Danis, seen here with Elvis), and helped it draft a series of activities and programs to support good health among AGH staff. Another of the group's activities was a walk across Canada challenge, in which staff logged their kilometers hiked, paddled, biked, skied, etc., and running totals were kept at AGH and the challengers from the Atikokan Thermal Generating Station (Ontario Power Generation).

AGH achieves accreditation, helping ensure consistent, high-quality patient care

Atikokan Progress June 9, 2008

"It's one thing to say you have room for improvement, and it's another to put into place the disciplined processes you need to act on it. A hospital-wide accreditation, and the processes that go with it, provide those disciplines."

That's part of the value of the Accreditation Canada process Atikokan General Hospital is going through, hospital CEO Robert Wilson said at a special staff celebration barbecue last week.

Accreditation is designed to ensure that an organization, such as the hospital, continuously evaluates, improves and reports on its success and growth. A certificate of accreditation tells the community that the organization has systems in place to ensure quality, leadership and transparency.

AGH completed an accreditation survey in March, through Accreditation

Canada (formerly the Canadian Council on Health Services Accreditation).

"Through this process, we benefit from another set of eyes to provide new insights," said Wilson. "Achieving accreditation ensures consistency and best practice."

Accreditation Canada looked at 962 specific criteria, targeting continuous quality of care for hospital patients and residents. A preliminary report indicated the hospital had met the standards in 894 (93%) of those areas, an outstanding achievement. Staff are working now to meet the remaining 69 criteria.

"We consider these areas as opportunities and learning experiences that will help us grow and improve," said Wilson, who went on to thank all the hospital staff, the board, Atikokan physicians, and community members who participated in the process. "Your commitment, participation and support are important contributions to this success."

Diagnostic imaging services at AGH Seeing right through you

When it comes to safety, everyone needs to be involved

Jessica Smith

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Atikokan Progress, September 29, 2008

The Atikokan General Hospital launches Patient Safety Week today, and wants the public to know how patients and hospital staff can work together to improve patient safety and healthcare.

One of the most crucial ways patients can ensure safe healthcare is to "bring a list of your medications (which includes over the counter medications, Tylenol, food supplements and vitamins) when you come to the hospital, especially after hours because the pharmacy and clinic aren't operating and we have no way of knowing what medications you are on when you come to the hospital," said Cara Chambers. Chambers, manager of AGH's diagnostic imaging department, also serves as its risk management and patient safety facilitator.

When you see a healthcare professional, it is okay to ask questions, take notes, and if necessary bring a family member or advocate to help in remembering instructions for follow-up appointments or medication instructions, said Chambers. "If you're being discharged from the hospital, it's the patient's responsibility to make sure they know when to follow up with your doctor and what their plan of care is. For a lot of people, the hospital is still an intimidating place, so if you come as prepared as possible, it's not." Emphasizing patient involvement in their care is part of the Ontario Hospital Assoc.'s Your Health Care - Be Involved initiative, and can be particularly important in remote communities like Atikokan. "Keeping track of your symptoms and medications and adverse reactions is especially important if you're seeing different doctors for different things,

"For a lot of people, the hospital is still an intimidating place, so if you come as prepared as possible, it's not."

~ Cara Chambers, patient safety facilitator

especially now that we have so many locums going through."

To help discharged patients keep medications straight, the AGH and Pharmacy now update medication lists to include current and new prescriptions ordered during a hospital stay.

Visitors

Another safety issue involves visitors to the AGH, who can help the safety of hospital patients by not visiting inpatients when sick, or using hand sanitizer and wear masks, gloves and gowns when requested to do so. "Even though we do mandatory cleaning, they really have to do their part, because [visiting is] how a lot of things are transported." For the hospital's part, a lot of patient safety features have been implemented over the past year, as part of provincewide requirements. One of those requirements is to publicly report a range of safety indicators, including staff hand hygiene audit results, and rates of C. difficile, an antibioticresistant bacterium now present in many Ontario hospitals. (As of tomorrow, C. difficile infection rates will be posted on the AGH website, and hand hygiene audit reports will be posted in 2009). See 'Patient Safety', page 8

Cara Chambers, MRT

November 2 to 8 is National Medical Radiation Technologist Week in Canada. During this week hospitals and clinics recognize X-ray, CT, MRI, Nuclear Medicine and ultrasound technologists for their contributions to your health care. These disciplines provide diagnostic images to assist your doctor in making a diagnosis or to visualize what is going on inside of your body.



MOVEMBER MUSTACHES AGH's Movember campaign ended November 28. Movember (the month formerly known as November) is an awareness campaign and charity event held during November each year. The aim of Movember is to change the attitude towards men's health, by making it fun and putting the moustache back on the face of Canadian men while raising awareness for men's health and prostate cancer. There were ten participants from Atikokan High School, the Family Health Team and Atikokan General Hospital. Employees from the hospital voted on the Best overall mustache and Best effort. Ed Ojala was the winner for Best overall mustache and Wayne Smith won for Best effort. Together, \$137.60 was raised to go towards the Prostate Cancer Research Foundation of Canada.

Have you ever wondered what CT or MRI acronyms represent? CT (aka CAT scan) is the abbreviation for Computerized Tomography. These machines use radiation in a thin slice to produce thin sectional images. MRI uses a magnetic field to produce its images. The body is subjected to an extremely strong magnetic field, the molecules in the body re-align to react to the magnetic field. The amount of vibration and length of time to return to the molecules normal state is called resonance. This resonance creates an image on a computer screen.

Until late 1970, nurses operated the Atikokan General Hospital's Radiology Department, when a new regulation came into effect allowing only certified Medical Radiation Technologists authority to produce images. Some of the nurses were Evelyn Human, Evelyn Ashford, Dianne Kelly and Margaret Wright.

Since the opening of the existing hospital in 1975, the Radiology Department has been operated by regulated and certified Medical Radiation Technologists. A few of these names might be familiar: Kathy Mitchell, Donna Ward, Susan Hayes, Brad Ward, Peggy Michels, Darlene Mosley, Barbara Snider, Andrea Lee, Marni Reid and Sherry Botel. Currently, Cara Chambers and Robert Herrmann manage the department. The Radiology Department has undergone two equipment up-grades since moving into the existing hospital. In 1995 'Project X-ray' was initiated to raise funds for the new x-ray equipment and portable xray unit. Converting this new equipment to a computerized imaging system took place in 2004. The Atikokan General Hospital was the only rural hospital in Northwestern Ontario to provide its physicians with diagnostic quality imaging monitors when it switched to the computerized system. The Radiology Department provides modern technology with a human touch to all of our patients.



Atikokan General Hospital Board of Directors 2008-09 Front: (inset) Cecile Davidson, Robert Wilson (board member and CEO), Gord Waldie (vice chair), Joan McIntosh (chair), Cheryl Fairbairn, Donna Kroocmo (inset). Back: Marlene Davidson, Lorraine Zacharias, Vic Prokopchuk, Marj Lambkin (Town Council rep), Dr. J. Spencer (Chief of Staff), Louise Sawchuk

From the Chair of the Board and the Chief Executive Officer....

Hospitals are all about people - patients, residents, families, visitors, staff, medical staff, volunteers and many, many more. At the Atikokan General Hospital, we rely on our staff, medical staff and volunteers to help us provide quality hospital services to those who turn to us for care. In our busy environment it is important to support those who support us 24 hours a day, seven days a week, 365 days a year. During the past year 2008-09 we have celebrated many Appreciation Weeks because we know that our people are our most valuable resource and these events provide us with the opportunity to thank everyone for their achievements and ongoing contributions to the Atikokan General Hospital.

We hope that this Annual Report will provide you with a glimpse inside our organization, as well as key information about Atikokan General Hospital.

All Ontario hospitals are required to achieve a balanced operating position at the fiscal year end. For the fourth year in a row, our hospital has finalized its 2008-09 fiscal year in a balanced (surplus) financial position. Once again, this is a very notable achievement. Our collective efforts will continue in the future as we pursue opportunities for more efficiencies and effectiveness in energy conservation and management and supply chain management.

March 2008 we participated in Accreditation Canada's new accreditation program called Qmentum - Taking quality to new heights[™]. The report contained numerous accolades including the following statement, "Congratulations for your organization's leadership and staff commitment in your review and quest for improvement. By participating in the accreditation process, you

are demonstrating a commitment to providing quality care and service, and this should be celebrated." We were one of the first small facilities to go through this new and more comprehensive process and we maintained our three-year (2008-2011) accredited status.

In partnership with Confederation College we were pleased to announce the launch of the Registered Practical Nurse (RPN) program at AGH. This is a 2-year program and begins in the fall of 2009. Patient and staff safety is a high priority at AGH and we are pleased that Cara Chambers has taken on additional duties and serves as our Risk Manager and Patient Safety Facilitator.

The addition of a Wellness Coordinator at AGH is proving to be very beneficial as improvements in staff health and wellness are very evident.

Evolutionary, challenging, productive, success-ful - all those adjectives accurately describe the past year, and their broad range underscores just what an extraordinary year it was.

Retiring from the Board this year are Joan McIntosh, Donna Kroocmo and Cecile Davidson. Their skill, dedication and contribution have been very much appreciated. We look forward to working with them in other capacities in the years ahead.

At this time we offer our sincere thanks for the hard work and dedication of our Staff, our Board, our Medical Staff, our Volunteers and our Foundation. The fiscal year 2009-10 will bring many changes and with the assistance of these groups, we will be up to the challenge ahead.

Joan T. McIntosh Board Chair

From the Chief of Staff....

This past year has brought further projects to enhance patient care and safety at the Atikokan General Hospital. Our community and regional partners have continued to work with our hospital to help make many of these projects possible.

Funded by our hospital budget, renovations to the dietary department were undergone. Also, a new analyzer for the laboratory was purchased. The Local Health Integration Network made some funds available to the hospital for Fall Prevention and two fall prevention beds were purchased.

Our follow up to last year's accreditation process continues and with that we have developed more "pre-printed medical orders." These documents are available to physicians and nursing staff to streamline admission orders and they contain current treatment options. Thanks to Thunder Bay Regional Health Sciences Centre for sharing their clinical information - our orders contain similar information to those of Thunder Bay which enhances patient care and safety when transferring patients.

The Atikokan General Hospital Foundation has continued its work with community partners. Thanks to Ontario Power Generation for its continued support - this year a "Glide Scope" was purchased. This medical device is a fibre optic unit which is used for intubating critically ill patients. The Legion provided funds to purchase a new piano for the Extended Care Unit, which is used by community groups as part of the spiritual and recreational activities of the residents. Some patient rooms were given new televisions with money donated by the Catholic Women's League, and the Atikokan Lion's Club donated a new big screen television for the Extended Care Unit. In memoriam donations to our hospital continue. This year a Whirlpool for the Rehabilitation Department was donated, which assists the Occupational Therapists in treating hand injuries.

Another community partner working with the hospital to enhance patient care and safety is the Atikokan Family Health Team - projects like Fall Prevention and Chronic Disease Management are underway. In addition, members from the hospital, Family Health Team, Town and the community continue their activities with the community Health Professionals Recruitment and Retention Committee.

The Northern Ontario School of Medicine (NOSM) has reached exciting milestones this year. The first class of medical students has graduated and a number of them will continue their education in the North with family Robert G. Wilson, CIM, CHE medicine residencies. The Family Medicine Chief Executive Officer Residents of the Canadian Shield (FM RoCS) also completed their training program. Previously doctors training in family medicine in Thunder Bay were affiliated with McMaster University but with NOSM achieving full accreditation, the family medicine residents are now graduates of NOSM's FM RoCS program. We look forward to continued opportunities to work with NOSM, teaching medical students and family medicine residents.

Fellow board members and staff,

As I finish my term on the hospital board, my feelings are mixed. I am very pleased to have had the opportunity to work alongside many of you for the past nine years; but, I am also saddened that my term as a board member has ended.

Working together with each of you, whether at regular board meetings, retreats or conferences, has been a highlight for me as a board member. I especially appreciate having had the opportunity to take the 'Governance Leadership Program'.

I look forward to continuing as an active hospital

supporter in a new role as a member of the '2011 60th Anniversary Celebration', and as a member of the redevelopment committee. I will also continue to sit as a member of the Foundation Board.

In closing, thank you for your support and your friendship. I would like to especially acknowledge Bob. His skills as CEO, his intelligent and calm manner, and his support of me as I grew into the Chair's role,

have meant a great deal to me. Thank you, Bob. And, thank you to everyone. I look forward to working together in the future.

Thank you to our partners, and to our many health care providers, collaborating to support patient care and to promote patient safety.

Joanne Spencer, B. Eng. (Chemical), M. D. Chief of Staff

Joan T. McIntosh, Board Chair

BIG SCREEN FOR ECW

The Atikokan Lions Club helped improve life for AGH's extended care residents and visitors in December, when they presented a new bigscreen television for the common room. Making the presentation here are Lions Charlie Viddal, Liz Shine (without Lions gear - she works at AGH), Faye McAllister, Art Hiebert and Mike Shmyr. Accepting the gift are RN Sandra Mosley, patient care facilitator at the ECW, recreation therapist Tanis Hampshire, and residents Olga Beyak and Kay Gowriluk.



AGH Celebration of Friends An Atikokan Christmas tradition

Atikokan Progress December 8, 2008

The Atikokan General Hospital Foundation saluted its many supporters with an evening of music and fellowship Wednesday, at its annual Celebration of Friends.

Foundation chair Judi Simmons recognized twenty individuals and organizations that went the extra mile with their donations - its bronze, silver and gold level sponsors.

The Foundation continues to raise support for the inclusion of a courtyard for residents and patients as part of the redevelopment of the hospital, as well as for a range of medical equipment and furnishings (this past year's list included a defibrillator, a vital signs monitor and new televisions for patient rooms). Project Courtyard awaits the province's approval of the whole redevelopment plan, and hospital CEO Robert Wilson said MPP Bill Mauro hoped to have some good news on that front within the next few weeks. He also had praise for the Foundation itself.

"The Ministry does not fund all of our needs, so the Foundation does a

The Atikokan General Hospital very important job for this hospital undation saluted its many and the community," he said.

Mayor Dennis Brown extended thanks to the Foundation for its work, as well as to all health care providers, their managers and governors, and the volunteers who contribute to the care of patients and residents.

"You play a huge part in conveying the sense of hope in our community, by looking after the health needs of Atikokan residents day in and day out, year after year," he said.

AGH board chair Joan McIntosh also thanked the Foundation for its work, and made a special point of remembering all of the contributions made to the hospital, and the community, by the late Dr. Bill Grayson. His 53 years of service, caring and gentle humour will be missed by all, she said.

Simmons closed the evening by thanking her board for their contributions - Kim Cross, Joan McIntosh, Linda Lindsay and Louise Wilson. "We are proud to work on behalf of the community in its support of the Atikokan General Hospital."



CELEBRATING FRIENDS

With some Christmas music, courtesy of Don Meilleur and Friends (Jeff Lehman, Roseanne Lisowecki and Randy Cameron), AGH Foundation saluted friends and supporters of the hospital December 3. Among those recognized were Joan McIntosh, Owen Boland and Sylvia Brandrick (Legion



benevolent fund chair), seen here with Foundation chair Judi Simmons.

Simmons closed the evening by thanking her board for their contributions - Kim Cross, Joan Atikokan Medical Associates, Robert and Louise Wilson, Dan Whaley.

McIntosh, Linda Lindsay and Louise **Silver sponsors**: Joan McIntosh, Walt and Millie Beyak, Royal Canadian Using Wilson. "We are proud to work on Legion, Jean Bryan, Owen and Betty Boland.

Gold sponsors: OPG Employees' Trust, Ontario Power Generation (corporate).



LET'S SING TOGETHER

Riverview United Church's 100th Birthday Cookbook Committee presented two dozen hymnals, *Hymns We Love to Sing*, to the hospital for residents' use on Friday, October 17. Tanis Hampshire, recreation therapist at the Extended Care Wing, accepted the gift. Pictured are Faye McAllister, Leigh Mills, Tanis Hampshire, Joyanna Willett, Lorena Jaman.



SWEET MUSIC It has become one of the best Atikokan Christmas traditions: the Legion's annual gift to the Atikokan General Hospital Foundation, made at the Legion's Christmas party. This year, benevolent fund chair Sylvia Brandrick and Legion president Earl Rodger presented \$2,500 to the hospital and the Foundation. Tanis Hampshire, recreation therapist at the extended care wing, accepted the donation, which will fund the purchase of a piano for the ECW.

2008 Employee Service Awards

The following individuals were recognized with service awards in December 2008:

Five Years: Greg Armstrong, Carol Coulson, Mindy Cross, Melissa DeGagne, Amanda Dickson, Patricia Dunnet, Shelley Hrynuk

Ten Years: Valerie Bolen, Susan Johnson, Linda Morelli

Fifteen Years: Susan Girard, Wendy Kempf, Mary Nash

Twenty Years: Cathy Barnard, Donna Mallard

Twenty-five Years: Linda Angus Thirty-five Years: Pauline Blair



From the Chair of the Atikokan General Hospital Foundation...

This year marks the fifth anniversary for the Atikokan General Hospital Foundation. Foundation Board members include Judi Simmons (chair), Kim Cross, Joan McIntosh, Louise Wilson and Linda Lindsay and we welcomed Shirley Rasinaho to our board earlier this year. Bob Wilson sits on the board as hospital representative.

The purpose or mission of the Foundation is: to support the Atikokan General Hospital in meeting the health care needs of the community by providing financial support for the purchase of hospital equipment or improvements to the facility.

The Donor Recognition Board is continually being updated. Donors are now recognized in categories of "Gold", "Silver" & "Bronze". Our donations for 2008 totaled over \$68,000.

The 3rd annual "Today I'm Working for My Hospital" campaign raised approximately \$4,200. Combined with the first two years and the \$40,000 funds restriction totals \$51,500 that is now set-aside for Project Courtyard. The AGH employees' 1 hour of pay donations and the flamingo campaign raised over \$1,100. Twenty-two businesses participated in the fundraiser.

With generous donations from Ontario Power Generation – Atikokan Generating Station, Atikokan Lions Club and Atikokan Legion, the foundation purchased a new big screen TV for the common room for all patients to enjoy; a glidescope – a state of the art intubation device used to open the airway in an injured or ill patient; and a piano for the Extended Care Wing.

Please visit our website at: www.aghospital.on.ca/foundation for information on Planned Giving, Estate Planning for Charitable Donations, Leaving a Legacy and up to date Fundraising news. Canada Helps.org website is linked for anyone wishing to utilize the on-line donation system. With the purchase of a Basic Funder Software program, the Foundation is now able to track and receipt donations and letters.

The Foundation Board is proud to work for the betterment of clients of the Atikokan General Hospital. We look forward to another successful year ahead.

Judi Simmons, Chair



VOLUNTEERING PAYS Cheryl Fairbairn, RBC- Royal Bank branch manager here, earned a \$500 donation for the AGH Foundation with her service to the Atikokan General Hospital board. The bank designed the program to support and encourage volunteerism by its staffers; any employee who puts 40 hours a year or more as a volunteer with a registered charity is eligible to apply for the RBC donation to that charity. Foundation chair Judi Simmons accepts the donation here. **CORPORATE LARGESSE** Another \$10,000 donation from Ontario Power Generation has helped Atikokan General Hospital purchase a glidescope, a state-of-the-art intubation device. Intubation is a lifesaving emergency procedure to open an airway in an injured or ill patient; it's a difficult procedure that will be made far easier with the glidescope, which uses video technology to make insertion of the artificial airway far more reliable. (The doctors here attended a special training session on use of the new equipment this summer.)

Jim Hankinson, OPG's president and CEO, stopped in for the official presentation of the donation during a September tour of the company's Northwest Fossil operations. Accepting on behalf of the AGH Foundation is chair Judi Simmons.

Atikokan General Hospital Foundation gratefully acknowledges the following donations received between June 2008 and March 2009

in memory of Katherine (Kay) Hirschfeldt The Lunch Bunch Louise Clement Angela & Henry Kooper Hilda Busch Chris & Richard Spilchuk Kathleen Modeland Barbara E. Ehelebe Ida Stewart Robert & Janet Spence Derek & Libby Hainey Ivan & Sonja Bacic Arno & Margaret Paaro Tarentorus Fish Culture Station (S.S. Marie) James & Irene Hunter Laura Russell The Pioneer Center Brad & Cheryl Marusyk Betty & Andy Leishman Frances & Richard Kolton Sharron & Max Beyak Amalgamated Transit Union Local 966

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in memory of **Howard Eager** Wendy & Eli Kempf

in memory of **Mary Peterson** Allan Peterson

in memory of **Vi Werner** Cliff & Carole Robinson

in memory of William Solodiuk Vic & Madge Prokopchuk

in memory of Blanche & Cecil O'Flaherty Sr. Lois Loney Verne & Linda Craven **Betty Bisset** Shaunna Sekulich Henry & Margaret Cunningham Thomas & Lillian O'Flaherty Tom & Nancy Covello Vic & Madge Prokopchuk Randy & Mary Makarenko Helen & Gary Cook Arlene Spilchuk Krys Bednarski Sharron & Max Beyak Lorne & Dawn Hayes Mrs. B. Rahal

in memory of

Carmen Lockman Robert & Louise Wilson Helen & Gary Cook Joyce Foy Randy & Lisa Morden Louise Clement

in memory of **Edward Parkinson** Myrtle Parkinson

in memory of

Jim & Trish & Austin Donohue Hazel & Robert McMillan Louise Clement Rainer Brueggeman Pioneer Center

> *in memory of* **Lucy Gasparotto** Luciano Gasparotto

in memory of **Dan & Alice Hoard** Doug & Marlene Hoard

in memory of Lenora Baxter Ken & Louise Sawchuk Louise Clement First Fellowship Baptist Church Robert & Louise Wilson

> *in memory of* **Kauko Tuusa** Louise Clement

in memory of **Gerald Charbonneau** Larry & Betty Fontana Wassy Trudeau

in memory of Beverly Watts Ken & Marie Johnson

in memory of **Ruth McClendon** Louise Clement

in memory of **Mick O'Flaherty** Verne & Linda Craven

in memory of **Gwen Cornell** Bob & Peggy Michels Robert Moffatt Louise Clement Doug & Loraine Tribe Beverly Veran Betty & Andy Leishman Barbara E. Ehelebe Margaret Beninger Don & Pauline Bainbridge Hilda Busch Mary Homer Vic & Madge Prokopchuk Carl Sander Chris & Richard Spilchuk Kathleen Modeland Wally & Marilyn Hannon Viv & Grant White Les & Lorraine Cain Ralph & Marion Poutanen Sharron & Max Beyak Janet Loney Marie Warren Becky Strom Walter & Betty Kristjanson Monique Robinson Paula & Gary Sanders & Family Carol & Hank Huber

in memory of

Sandra & Peter Halasz Pat & Sandra Armstrong Wayne & Deborah Thomas Paul Hosick

in memory of Lynn Enge Margaret Shields Ida Stewart Henry & Maria Mason Eunice Hamilton Lyn & Bleddyn Williams Larry & Linda Rothwell Louise Clement Rick & Laurie Ann Main Kathleen Modeland Paul Hosick Wayne & Lori Smith Monique Robinson

> *in memory of* **Karen Larson** Monique Robinson

in memory of **Michelle Laquerre** Doug & Marlene Hoard

> *in memory of* **Dianne Caron** Louise Clement

in memory of **Tom Pooley** Ruth Pooley

in memory of Oswald (Ozzie) Miller Thomas & Jane Porett Louise Clement Pioneer Center

in memory of **Findlay Warren** Larry & Betty Fontana

in memory of **Dr. William Grayson** Marie Warren Ken & Marie Johnson Don & Pauline Bainbridge Barbara E. Ehelebe Louis & Bev Bang Margaret Beninger Claude Riley & Family Robert & Louise Wilson Ole & Florence Dyhm Walter & Betty Kristjanson Rochelle & Michael O'Flaherty Vic & Madge Prokopchuk Helen & Gary Cook Ernest & Mary Ellen St Pierre William & Bonnie Morrison Frank & Grace Mullner Paul & Pam Money Les & Lorraine Cain William & Marilyn Hannon Robert & Sheila Faykes Bob & Peggy Michels Beth & Bill Marr Brent & Robin Johnson Betty & Andy Leishman Ev & Gary Human Carl & Joan Branch Henry & Margaret Cunningham John & Marion Duggan Margaret Shields Sylvia & Gary Parker Jacques & Therese Perron Ida Stewart Kathleen Modeland Pat & Sandra Armstrong John Torbiak Patrick & Evelyn Lynch Jim & Mary Wasylenki Gordon & Betty Patzel Lyn & Bleddyn Williams Martha Setter Beryl Botel & Family Ken & Louise Sawchuk Donna & Myron Yurkiw Valerie & Bob Morrow

Louise Clement Larry & Betty Fontanna Joyanna Willett Bruce & Jane McBride & Family Fergy Wilson Stafford Yurkiw Central Public School Melvin Enge John Terlesky Marlene Davidson Wayne & Lori Smith George & Elaine Steacy Evelyn Ashford Donald Blair Mary Dyck Joyce Gouliquer Diane Kelly Ginny Niro Lotte Piechota Kay Radley Beverly Veran **R-O Social Committee** Agnes Campbell Monique Robinson

in memory of **Leon Perrier** Debi & Paul Rasinaho Doug & Marlene Hoard Marie Warren Lil Devisscher Louis & Bev Bang Robert & Louise Wilson Walter & Betty Kristjanson Rochelle & Michael O'Flaherty Vic & Madge Prokopchuk Helen & Gary Cook Paul & Pam Money TBRHSC Emergency Co-workers Betty & Andy Leishman Laurence & Florence Lamb Henry & Margaret Cunningham Lorne & Dawn Hayes John & Marion Duggan Gordon & Betty Patzel **Eunice Hamilton** Jacques & Therese Perron Ken & Louise Sawchuk Kathleen Modeland Sandy & Bud Dickson Greg & Karen McIntosh Ilkka & Doris Kuusisto Paul Hosick

> In Memory of Dale Desserre Wayne & Lori Smith

in memory of Stan Tomiczek Robert Moffatt Ken & Marie Johnson Louise Clement Betty & Andy Leishman Don & Pauline Bainbridge Dora & Melvin Larson Brad & Cheryl Marusyk

> *in memory of* **Norman Peterson** Barbara E. Ehelebe

Ernest & Mary Ellen St Pierre John McTaggart

> *in memory of* **Ed Loney** Lois Loney

in memory of **Tim Gagne** Carol & Hank Huber

in memory of Garf Carson John & Tamara Duggan Larry & Betty Fontana Vic & Madge Prokopchuk Betty & Andy Leishman Helen & Gary Cook

in memory of Mike Gushulak Joyce & Cy Painter Eric & Marianne Henze Krys Bednarski Dennis Gregory Vera Brooks

in memory of **Dorothy & Fred Dustack** James Brooks & Olga Birchard

> *in memory of* **Eleanor Lampi** Richard Lampi

in memory of **Francis Cunningham** Monique Robinson

in memory of **Mark Shannon** Monique Robinson

> *in memory of* **Tom Darrah** Doris Darrah

in memory of **Helen Wasney** Doug & Marlene Hoard

in memory of **Rudy Marquardt** Ken & Louise Sawchuk Helen & Gary Cook

> *in memory of* **Michael Lange** Karen Scholten Allan Chambers

in memory of **Millie Durand** Louise Clement

in memory of Al Ward Cheryl McIntosh Helen & Gary Cook Joyce Foy Leo & Judy Lamarche

> *in memory of* **Jean Skrenski** Louise Clement

in memory of

Elsie Sander Carl Sander

in memory of Jeanine Chabot Claude Barrette Claire Chabot Maurice Chabot Georges Painchaud Donald Chabot

in memory of **Margaret (Meta) McMillan** Janice Bingham Rocky & Jenny McMillan Larry & Pauline Gashinski Bill & Nancy Fotheringham Dan Fotheringham Marie Warren Jack Stewart Ida Stewart

in memory of **Gertrude Georgeson** Leo & Annabelle Paavola Jacky Caldwell Bev & Don Georgeson Frank & Grace Mullner Krys Bednarski

> *in memory of* William Steele Helen Steele Kim & Lanny Cross

in memory of Josephine Urbanowicz Krys Bednarski Sylvia & Gary Parker *in memory of* **Greta Berard** Betty Bisset

in memory of **Diane Norman** Carol & Hank Huber

in memory of Grace Anna Faykes Barbara E. Ehelebe Martha Romanson Agnes Stevens Henry Wiersema Carl Branch Eugene Ng Robert & Sheila Faykes Helen & James Ryynanen Lori & Rick Cain **Carol Wooley** Dora & Melvin Larson

in memory of **Ryan White** Ida Stewart Helen & Gary Cook Beryl Botel

in memory of Willa Knotts Leo & Judy Lamarche

in memory of Oswald (Ozzie) Miller Barbara E. Ehelebe James & Brenda Cross Betty & Andy Leishman Chris & Richard Spilchuk Allan Miller

2008-09 Financial Statement

Revenue by Source	2007/08			200	2008/09	
Ministry of Health/LHIN Funding Allocation	\$	6,285,247	74.39%	\$ 6,455,697	74.05%	
Other Programs	\$	848,169	10.04%	\$ 828,299	9.50%	
Other Non-Ministry Revenue from Patient Services	s \$	452,997	5.36%	\$ 474,532	5.44%	
Other Miscellaneous Revenue	\$	624,864	7.40%	\$ 694,888	7.97%	
Deferred Capital Contributions	\$	237,895	2.82%	\$ 264,675	3.04%	
Total Revenues	\$	8,449,172	100.00%	\$ 8,718,091	100.00%	
Expenses by Type of Expenditure						
Salaries & Wages	\$	4,308,246	50.99%	\$ 4,462,667	51.19%	
Employee Benefits	\$	1,072,401	12.69%	\$ 1,008,252	11.57%	
Medical Staff Fees	\$	76,761	0.91%	\$ 102,092	1.17%	
Medical and Surgical Supplies	\$	96,283	1.14%	\$ 105,395	1.21%	
Drugs	\$	129,366	1.53%	\$ 160,830	1.84%	
Supplies & Other Expenses	\$	1,178,788	13.95%	\$ 1,345,123	15.43%	
Bad Debts	\$	470	0.01%	\$ 770	0.01%	
Depreciation	\$	423,194	5.01%	\$ 456,463	5.24%	
Other Programs	\$	848,169	10.04%	\$ 830,584	9.53%	
Total Expenses	\$	8,133,678	96.27%	\$ 8,472,176	97.18%	
Surplus/(Deficit)	\$	315,494	3.73%	\$ 245,915	2.82%	
TOTAL	\$	8,449,172	100.00%	\$ 8,718,091	100.00%	

This financial information is based on the twelve month period April 1, 2008 to March 31, 2009.



Celebration of Friends Harvey & Theresa Shannon Ole & Florence Dyhm Claude Bedard Walter & Millie Bevak

Charles & April Girard Owen & Betty Boland Barbara E. Ehelebe Ruby Ellek Laura Russell John Mosley Shirley Halverson Ivy Angus Herbert Humphreys Jack Kosola Ralph & Marilyn Brown Doris Darrah Wanda Zygmunt Sheron Suutari Anne Spilchuk Lou Ann Manns Shirley & Howard Wiens Angela & Henry Kooper Olive Hache

Clayton & Gwen Calberry Bill & Eileen Dunnet Tim & Cheryl Fairbairn Doreen Carragher Vic & Madge Prokopchuk in memory of

Gertrude Habinski

Ron & Donna Hobbs

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Our website: www.aghospital.on.ca

Want the latest on Atikokan General Hospital? Visit our website, the portal to your community hospital. The website contains current information on all aspects of AGH:

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Governance: Board info (members, meetings, committees, etc.), strategic plans, annual reports, accreditation reports, staff survey info

Services: Patient services, physician services, learning opportunities, community health services, Community Counselling

Public Reporting: The Ministry of Health now asks hospitals to report an increasing number of patient safety indicators, including the incidence of hospital-based infections, hand hygiene compliance, and more.

Patient Information: This section provides information on how you can be involved in your health care, and how you can get the best treatment we can offer.

AGH Foundation: What it is and how it works are explained. The Foundation also offers here information on leaving a legacy, planned giving and estate planning to maximize the benefits of charitable donations.

Career opportunities: The latest on positions available at the hospital, including details on the community of Atikokan and even employment application forms.

Links and Hospital contacts.

AGH, Confederation College plan RPN training program here

Atikokan Progress, January 5, 2009

Atikokan General Hospital's clinical practice leader/nurse manager Esther Richards is working with Confederation College to explore the possibility of offering an RPN (registered practical nurse) program here.

"We want to run a full course here, based out of Atikokan," she told the AGH board at its December 10 meeting. "It would be a two-year program, held in conjunction with Confederation College. We would need eight to ten students to make it work."

Richards said much of the classroom portion of the course could be delivered via videoconference right at AGH. Students would begin training on the hospital floor within six to eight weeks of the start of the program.

"One of the advantages of having it here is that students are more apt to work here afterwards than if they go to Thunder Bay for their training."

Richards settled here (actually, Eva Lake) ten years ago. She has broad experience in nursing, and nurse training. She worked 13 years in the intensive care unit in Thunder Bay, and has also worked with the Victorian Order of Nurses, ComCare and Home Care.

As clinical practice leader, Richards is responsible for running ongoing training programs for the nursing staff, and has developed a set of training packages for hospital staff and for the Family Health Team. She is also involved in the regional smoking cessation program, and in the regional falls prevention and constipation programs for long-term care residents.

(**Update**: The program is a go, with full enrolment.)



Patient safety

From page 2

Recently, two AGH staff received training in Thunder Bay to become hand hygiene auditors; they will monitor and record proper hand hygiene procedures in front line staff. "We're going to be doing an audit within the next month of our front line staff including doctors." Chambers said AGH plans to send additional staff for the training.

The hospital has launched a range of safety initiatives for patients, visitors, and residents over the past few years. "AGH has a culture of patient safety and that extends all the way from our board down to the front line staff, and it's listed in our Strategic Plan," said Chambers.

The AGH now uses standardized (premeasured) doses to avoid accidental overdoses.

AGH equipment is on preventative maintenance programs to "ensure it is running at optimum levels. Some of the equipment maintenance is contracted out because we can't do it here."

AGH staff receive influenza vaccines and

Atikokan Community Counselling

Administered under the mandate of Atikokan General Hospital, Community Counselling offers a full range of mental health services for the community from its location downtown at the Atikokan Clinic. Programming includes mental health, addictions, older adults and gambling counselling, treatment and referral services, as well as an intensive case management program and a supportive housing program.

Staff includes case manager Barbara Jackson, counsellors Candace Green, Brad Ricci and Wenda Rotmark, manager/counsellor Susan Girard, and administrative assistant Cathy Barnard. Not pictured are counsellor Diana Hamilton, supportive housing workers Melissa DeGagne and Patricia Dunnet, and administrative assistant Betty Jo Kostesky.

For more on Community Counselling and its services, call 597-2724, or go to the Community Counselling link under Services at the AGH website.

some long-term care patients receive influenza and pneumonia vaccines.

All nursing staff are trained in bed sore prevention. In extended and long-term care, hip protectors (also known as 'crash pads') are in use for older patients at risk for falls and hip fractures.

A new alarm system installed in Extended Care means a code has to be entered before residents can leave the building, which helps prevent 'wanderers' or those with dementia from leaving the building unnoticed.

"From our nursing staff, to pharmacy, to the central supply room staff who do all sterilization, there is ongoing education for patient safety. Basically, we want to bring awareness to the public to let them know we're trying to keep them safe and these are the steps we're taking to improve the care while they are here at the hospital."